

Community  
**LEGAL AID**  
65 years

# COMMUNITY REPORT



2017

*“So, what is it that Legal Aid does, exactly?”*

I can't tell you how many times I get asked that question. I get it from private attorneys, from community members, from grant making organizations, from potential employees, even from clients.

And I will admit—it's a really difficult question to answer.

The legal system is like the medical system—you don't need to understand it



until you need to utilize it. And for any profit-based company, that's fine. You achieve your goal by helping the person who walks through the door.

But as a nonprofit trying to make a broader impact for our neighbors in need, that lack of understanding can be critical to our success as an organization.

There are many things we do—preventing foreclosures, obtaining protection orders for victims of violence, accessing public benefits for those who are disabled. And there are many things we don't do—representing criminal cases, lobbying government officials, fighting traffic offenses.

The law is complex, and the system in which it operates is complex. That's why we have lawyers—just like we have doctors—to be the experts when we need it. And on some level, not everyone needs to understand the details.

But at the end of the day, it's simple—here at Legal Aid, we transform lives.

In the pages that follow, you'll be introduced to several Legal Aid clients whose lives were transformed through the help they received here. Their stories, along with the metrics and outcomes you'll see in this report, help to convey the essence of our work.

But as I reflect on all we've accomplished, and look to the future at what is to come, I find I'm asking the same question to myself:

*“What is it that Legal Aid does, exactly?”*

I'm proud of the work we did in 2017. We built new relationships and strengthened old ones with community organizations serving our same client population. We collaborated to address systemic problems prolonging the cycle of poverty.

And we did it all while still providing a high-quality level of legal service to those clients who came through our doors.

Looking ahead to 2018, however, I see an increasing need to better define our work and our role within the community.

That's why I'm excited to announce that Legal Aid has embarked this year on a strategic planning effort, aimed at refreshing our vision and mission within the communities we serve.

Through this process, we'll seek to answer several critical questions:

*What does “access to justice” mean in our communities?*

*What role can and should civil legal services*

*play in the fight to end poverty?*

*How can we responsibly and effectively meet a growing community need with increasingly limited resources?*

The answers are not simple, and neither is the work. Thankfully, our team has never shied away from a challenge.

Thurgood Marshall once said, “None of us got where we are solely by pulling ourselves up by our bootstraps. We got here because somebody—a parent, a teacher, an ivy league crony, or a few nuns—bent down and helped us pick up our boots.”

That’s what our clients need. That’s what we’re here to do.

That’s what you support.

*Equal justice for all* has never been so important in recent history as it is now. With widening income gaps, the new norm of transient living, increasing disparities in education of our young people, and the pervasiveness of chronic health disorders, it is critical for many families—and for our community at large—that we help them pick up their boots and find security.

It’s the only way they can transform their lives.

“The answers are not simple, and neither is the work. Thankfully, our team has never shied away from a challenge.”



Steven J. McGarrity  
Executive Director, Community Legal Aid

The pages that follow tell the Legal Aid

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story...through the eyes of our clients.



2017 DATA SNAPSHOT:

912

SENIORS  
CASES

130

DEBTS DISCHARGED  
(BANKRUPTCY)

65

TAX ISSUES  
RESOLVED

181

HOMES SAVED FROM  
FORECLOSURE & EVICTION

“I was ready to go to  
the streets. I can  
survive now. I have  
enough money to  
live on.”

-Joseph Davis  
Legal Aid client

# TRANSFORMING LIVES

through debt mitigation



Joseph Davis thought he would be retired by 68. But when his pay was cut and his hours diminished, he had to keep working. With what he was making, he was barely able to make ends meet. So when he found out he owed money on previous years' taxes, "I was in serious trouble." With no savings and limited income, he had no way of paying it back.

The IRS seized Joe's accounts and pension. "When I went to the bank, there was no money in there. They don't tell you they're going to take it. They just take it. Everything was just gone."

Joe sought help from multiple tax relief companies, spending thousands of dollars to try to turn his situation around. But both companies were unable to help him, and ended up just deepening the financial hole he was in. This left him unable to make his rent payments, and he was now on the verge of losing his housing. "I had nothing, no back-up, no savings, no money, and didn't know where to turn."

As a veteran, Joe called the VA, who referred him to Legal Aid. Joe was paired with tax attorney Dana Goldstein, who stopped the seizure of his pension and was able to negotiate on his behalf. "She got everything under control, and then they started working on fixing the problem."

Legal Aid attorney Erin Spencer helped Joe file for Chapter 7 bankruptcy, giving him a fresh start. With his IRS debt settled and his pension restored, Joe now has enough money to live on and is able to start saving for his retirement. He credits Legal Aid with helping him get his life back under control.

Without Legal Aid, "I probably wouldn't be here today."

# TRANSFORMING LIVES

through benefits access



Susan Fruscella was just out of high school when she joined the military. “I wanted to make my parents proud,” she recalls, remembering how she felt when she joined.

In 1975, she was the only female member of the 101st Airborne Division—a fact that contributed to the gender discrimination she faced. After months of being ridiculed, Susan was invited to go out to the local bar with her fellow soldiers. “I thought they were finally going to accept me,” she remembers. “And I was so happy. I’ll never forget that moment.”

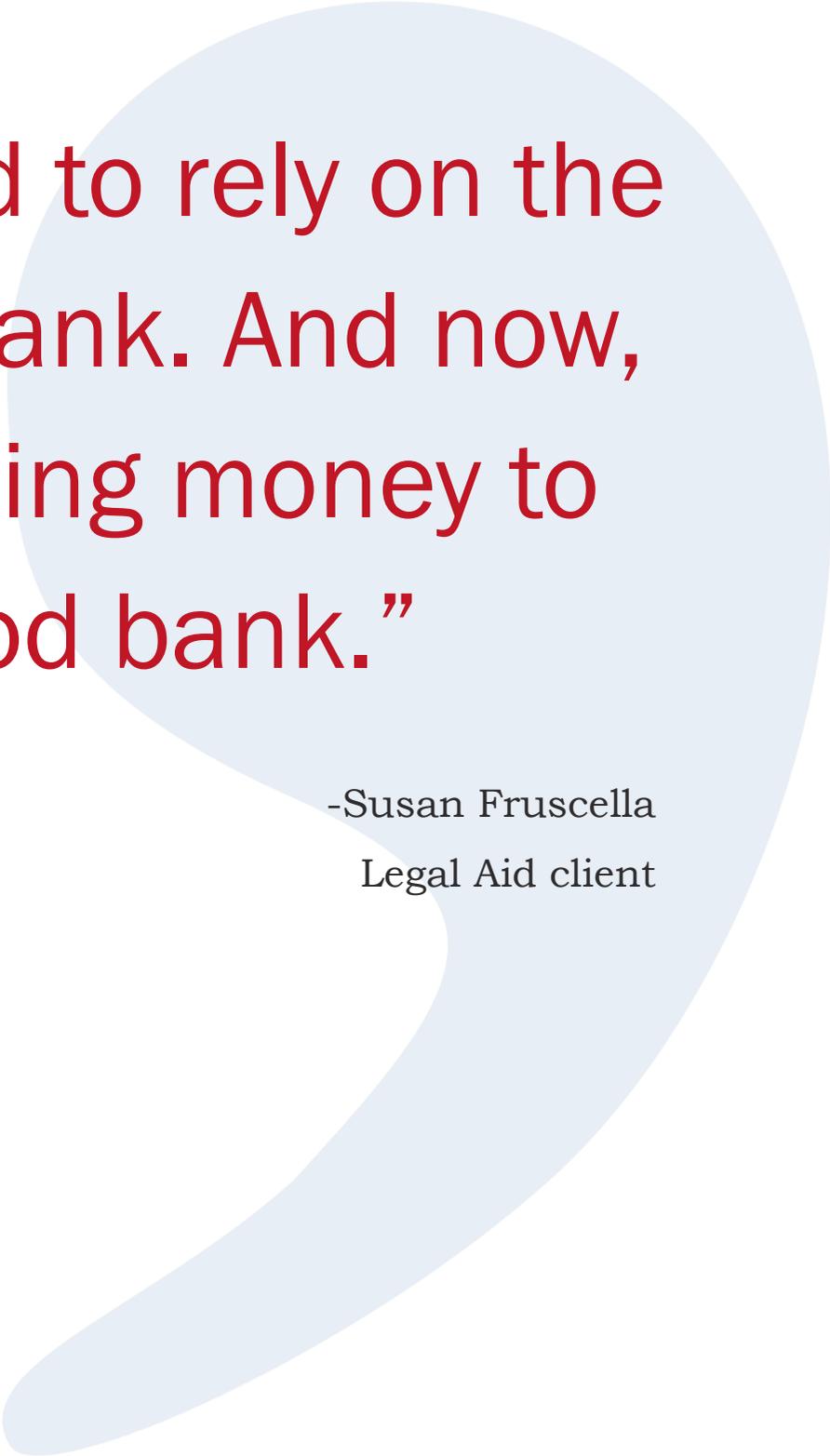
Instead, Susan awoke the next morning having been raped by two of her fellow soldiers. And when she reported it to her commanding officer, she was told she was promiscuous. Finding no help, Susan left the military.

In the years that followed, she struggled to cope with what had happened. Susan dealt with depression and PTSD and attempted suicide nine times. She bounced from home to home, job to job, and eventually landed in a homeless shelter.

Desperate for help, Susan tried three times to get disability compensation from the VA. However, since the VA had no official record of what had happened to her, her claims were denied.

Susan turned to Legal Aid. With the help of advocates Kim Adams and Ken Mirkin, she was able to get the documents she needed to demonstrate her condition and finally got her VA benefits.

Susan now lives comfortably in her Mahoning County home, holding a steady job and giving back to her community.



“I used to rely on the food bank. And now, I’m giving money to the food bank.”

-Susan Fruscella  
Legal Aid client

2017 DATA SNAPSHOT:

550

VETERANS  
CASES

2,792

DOMESTIC VIOLENCE  
VICTIMS + DEPENDENTS HELPED

180

PROTECTION  
ORDERS SECURED

80

PUBLIC BENEFITS  
RESOLUTIONS

2017 DATA SNAPSHOT:

306

HOUSING ISSUES  
RESOLVED

134

CASES CLOSED THROUGH  
MEDICAL-LEGAL PARTNERSHIP

183

IMMIGRANTS + DEPENDENTS  
HELPED

9

LANGUAGES SPOKEN  
BY CLIENTS

“My son was very sick. I couldn’t go to my job. I didn’t have enough money to pay rent. I am thankful that our lawyers solved the problem.”

-Asadullah Amiri  
Legal Aid client

# TRANSFORMING LIVES

through housing advocacy



Asadullah Amiri is a 40-year-old resident of Summit County, who recently immigrated to the United States from Afghanistan. Legal Aid has provided substantial assistance to Asadullah, helping him with several education, housing, immigration, social security, and public benefits issues.

Asadullah lived in an area of Afghanistan that was controlled by the Taliban. Asadullah was jailed by the terrorist group and was held captive for six months. After escaping the Taliban, Asadullah and his family fled to Iran and later to Turkey. The family was eventually able to immigrate to the United States.

Asadullah has five children, one of whom requires significant medical care due to a disability. As a result of the child's growing medical expenses, Asadullah was having difficulty paying monthly rent last summer. The family was in danger of being evicted from their home.

Asadullah speaks Farsi, which created a language barrier between the family and their landlord. Legal Aid served as a liaison between the two parties, helping them to negotiate rent payment. The landlord agreed to temporarily reduce the family's rent, and the Amiris were able to avoid being evicted from their residence as a result.

After resolving this issue, Legal Aid also helped the Amiris apply for federally subsidized housing. The Akron Metropolitan Housing Authority was able to house the family soon after receiving their application.

# TRANSFORMING LIVES

through record sealing



Christopher Vincent came from a loving family, two parents and a successful older brother who was a good role model. He never wanted for anything, and he recalls his childhood as *spoiled*. “I never had a hard life growing up. I was never a bad kid. I never really got in trouble.”

That changed one day when, driving, Christopher was pulled over and the officer discovered marijuana paraphernalia in his car. Two convictions later, Christopher found himself with a criminal record. “I had to take a reflective look at everything that went on. I had to come up with a new game plan for life and kind of reposition myself.”

Almost a decade later, Christopher found himself as a single father to his six-year-old. He knew he wanted to do everything he could to provide for his child. After learning of Legal Aid’s record sealing program, Christopher called and was matched with attorney Dawn Spriggs.

Dawn helped Christopher file the paperwork he needed to file and walked him through the process. “She just kind of kept me relaxed. She was very helpful and a good person to lean on.”

Since his record was expunged, Christopher has been employed at a local grocery market, where he’s in a managerial training program. He appreciates the fresh start he’s been given, but doesn’t want to forget what brought him here. “It’s still a process, to be honest. It’s not an everyday thing. Life’s better, you know.”

And he’s looking forward to what the future holds. “I see now that I have a fresh new start. I have opportunities that I can get through that. It hasn’t came yet, but I at least know that when it does come up, I’m not gonna have anything stopping me.”

“I’m trying to  
change my future  
in a good way, and  
she helped me  
through it.”

-Christopher Vincent  
Legal Aid client

2017 DATA SNAPSHOT:

64

PEOPLE HELPED WITH  
RECORD SEALINGS/CQEs

2,125

CASES CLOSED FOR  
FAMILIES WITH CHILDREN

37

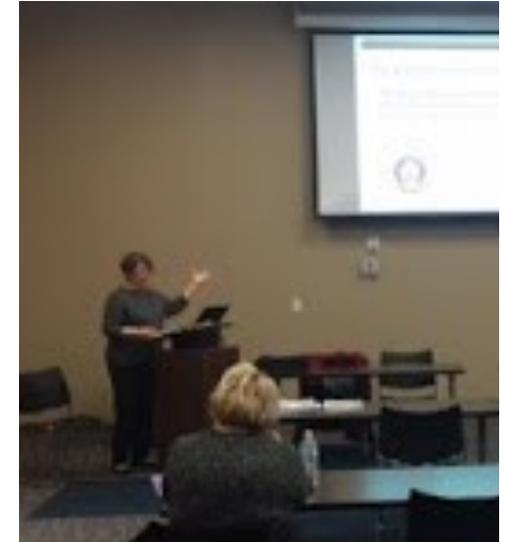
CRIMINAL RECORD  
RESOLUTIONS

# LEGAL AID in the COMMUNITY

community education



Legal Aid believes in the power of educating the public. Advocates frequently present educational sessions and trainings to clients, community partners, and the general public on topics such as fair housing, tenant rights, health advocacy, and accessing available services and resources. Pictured here are just a few.





Our communities are fortunate to have countless programs and organizations continuously reaching out to those in need. From United Way to veterans agencies to domestic violence networks to local foundations – Legal Aid is proud to serve alongside them and thankful for our partnerships.



# LEGAL AID in the COMMUNITY

awards & recognition



It's always humbling to be recognized by the community for the impact we're making. Among our 2017 accolades were:

- Board member and volunteer attorney David Butz was given a national pro bono award by the Legal Services Corporation
- The Stark County Victims' Rights Coalition honored Legal Aid with the Voices for Victims award
- Retiring board members (top, from left) JoAnne Wright, Dick Kuhn, and Thelma D'Antonio were recognized for their service





From volunteer recognition, to opening our office doors, to happy hours for justice — 2017 gave us a lot to celebrate! We are eternally grateful, especially, to our hard working volunteer advocates and pro bono attorneys who help support our clients when they need it most. Whether with pancakes or awards, we'll never stop saying thank you!



# CELEBRATING 65 YEARS

Greystone Hall was hushed as attorney Dana Goldstein spoke.

“My clients face some terrible situations,” she said, her voice cracking. “And they do it with such grace.”

Goldstein, an attorney with Legal Aid, shared these comments during the organization’s 65th Anniversary Celebration in September.

Ohio Supreme Court Chief Justice Maureen O’Connor was the event’s featured speaker.

“You are the lifeline for these eight counties,” O’Connor told the packed room.

This year’s event had several special recognitions, listed on the next page.

Nearly 150 people came out to celebrate Legal Aid’s work and legacy.





**John Solomon**  
Board Member  
Memorial Award  
accepted posthumously  
by wife Agneta

**Akron Children's Hospital**  
Community Partner  
Award  
accepted by Dr. Cooper  
White

**Nancy Yakubek**  
Pro Bono Award

**Alicia Williamson**  
Staff Support Award

**Dana Goldstein**  
Staff Attorney Award

# 2017 HONOREES

# ADVOCATES FOR JUSTICE

Adair, Cindy ^`  
Adams, Kimberly ^+  
Akron Art Museum `~  
Akron Bar Foundation -  
Akron Children's Hospital !  
Akron Civic Theatre `~  
Akron Community Foundation -  
American College of Bankruptcy  
Foundation -  
Akron Rubber Ducks `~  
Akron Symphony `~  
Alberti, John \*  
Alejars, Stacey \*  
Allega, Clarissa \*  
Angel Falls Coffee `~  
Anonymous +`~  
Arnold, Alanna \*+  
Arriaga, Joseph \*  
Assaf, Timothy P. \*  
Baity, Valerie ~`~  
Bakaysa, Margaret +  
Baker Dublikar, Beck, Wiley &  
Mathews !  
Baker, Gerald L. \*+  
Ballard, Charmine \*  
Barbera, Richard \*  
Barborak, Nicholas \*  
Barnhart, Justin \*  
Barone, Christina \*  
Bartz Koozer, Nicolette +  
Basil, Deborah \*  
Basinski, David A. +  
Bauer, Roger R. \*  
Bencze, Alecia +  
Benjamin, Gary \*^`~  
Benzo, Caitlyn +^  
Blackmore, Beth \*  
Bodnar, Kristina #  
Bogniard, John J. \*  
Bollman, Christina \*  
Bolyard, Linda ^  
Booher, Debra E. \*

Bovard, Karen \*  
Boyle Small, Carla ^  
Braun, Dianne +  
Breau, Alison +  
Brej, Christopher \*  
Brennan Manna & Diamond !  
Breyfogle, Edwin H. \*  
Brian, Zwick, Stone & Assoc. !  
Bricco `~  
Broderick, Jordan +  
Budde, Charles \*  
Buller, LaTres ^  
Buckingham, Doolittle &  
Burroughs, LLC !  
Burke, Charlene E. \*  
Burke, Jr., James \*  
Butz, David +~\*`~  
Buzulencia, Michael D. \*  
Carley, Lisa +^`~  
Carpas, Nicholas +  
Carro, C. Adam \*  
Carro, J. Dean \*  
Carroll, Bill & Mary Ellen +S  
Carter, Trina M. +  
Castle Noel `~  
Cek, Derek \*  
Celebrezze, John \*  
Century Cycles `~  
Charles, Jeanne +^  
Chermely, Diane L. \*+  
Christian, Robert J. \*  
Ciccolini, Michael +  
Ciotola, Janet +  
Clark, John D. \*  
Clark, Lynn M. \*  
Clark, Wade D. +  
Coates, Lisa +  
Coleridge, Christopher \*  
Community Foundation of  
Mahoning Valley -  
Condiles, Andrew #  
Connolly, Jennifer +^`~

Copeland King, Billi \*  
Corzin, Christine \*  
Costa, Sandra ^  
Cox, Anthony A. \*  
Creighton, William S. \*  
Cunning, Timothy \*  
Curfman, Laurie +  
Curry, Marie B. & Brant T. Lee !^  
Curtis, Dianne \*  
Cyperski, Robert H. +  
D'Antonio, Thelma ~  
Davis, Jane \*  
Day Ketterer !  
DeAngelis, Chloe #  
Deliman, Scott M. \*  
denHeijer, Gerrit M. \*  
Denney, James \*  
Dhinojwala, Duriya +~  
Dickinson, Erin +~  
Didion, Jessica \*  
Dieringer, Roger +  
Dodds, Rachel \*  
Dodoo, Samuel +  
Dougan, Patricia ^  
Dougherty, Ronald +  
Doughty, Nicholas \*  
Dowdy, Dionne ~  
Dowling Jr., William D. \*+  
Downtown Akron Partnership `~  
Draher, Shannon \*+  
Drushal, J. Douglas \*  
Duffy, Linda +^S  
Duncan, Heather \*^  
Dunn, Carrie +  
Duvuvuei, Maria &  
Nathaniel +!^`~  
Effman, Leslie +  
Elfvin, Klingshirn, Royer & Torch,  
LLC !  
Epstein, Bruce \*  
Ertle, John \*  
Evans, Patrick \*

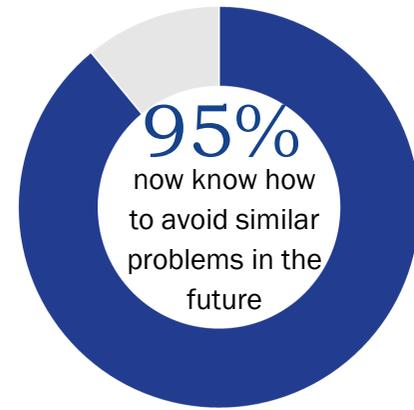
Evans, Ronald \*  
Evans, Todd W. \*  
Fabrizi, Mary Ann \*  
Ferguson, Denise E. \*  
Filak, John +  
FirstEnergy !!  
Fitch, Susan ^  
Foltz, Jeremy J. \*  
Ford, James ^  
Fox, Robert \*  
Frances Finch Foundation -  
Frazier, Benford #  
Freedman, Bruce R. \*  
Freeman, Christopher \*  
Freeze, Shelli \*  
Funk, Stephen +~  
GAR Foundation -  
Galla, James #  
Gardner, Ann +  
Gbur, George A. \*  
Gelhard, Nan & Bruce Snyder +`~  
Gemperline, Richard \*+  
George, Timothy F. \*  
Gerchak, David J. \*  
Giancola, Nicholas ^  
Giannini, Matthew C. \*  
Gippin, Robert M. \*  
Glaros-King, Koula ^`~  
Glueck, Tracy ^  
Goebel, Michael \*  
Goldstein, Dana +^  
Goodman, Richard \*  
Grabski, Rebecca +  
Grase, Dean \*  
Green, John \*  
Grim, Nancy \*~`~+  
GUND Foundation -  
Gunnoe, Heather +  
Hagarty, Rob & Maureen +  
Hall, Bruce \*  
Harris, Pamala S. \*  
Harper, Richie #

Hart, Patrick +  
Hartnett, Chryssa +  
Heaton, Daniel ^  
Heimberger, Steven \*  
Heintz, Jeffrey +  
Herring, Jennifer ^`~  
Hesse, Josephine #  
Heydorn, Robert +  
High & Low Winery `~  
Hill, Carrie #  
Hinton, Belinda \*  
Hobart, Megan #  
Hoffman, James E. \*  
Hoffner, Michelle ^  
Howard, Cherie \*  
Immel, Kristopher \*  
Jackson, Amanda Jo \*  
Jackson, Chantal \*  
James, Carl +  
Janice, Christina +  
Jay, Darci \*+S  
Jensen, Lorraine +  
Johnson, Nils Peter \*  
Jones, Douglas D. \*  
Judge Taryn Heath, Stark County  
Honor Court !  
Kalal, Richard K. \*  
Kaster, Whitney \*  
Kastner, Westman & Wilkins,  
LLC !  
Kaufmann, Deborah \*  
Keane, Alexander \*  
Keating, Brendan J. \*  
Keating, Daniel \*  
Keenan, J. Sean +~\*`~  
Kessler, Jonathan & Kimberlie +  
King, Philip #  
Klingshirn, Neil +~`~  
Klymenko, Nicholas \*  
Knevel, Jesse \*  
Knevel, Mark \*  
Knickerbocker, Ronald \*

*We are thankful to the 420 individuals, organizations, and foundations who have given their time, talent, and treasure to further help our clients. Together, we are all advocates for justice.*

Kohanski, Derek *	McNeil, Ryan *	Preston, Jr., Kenneth G. +	Simmerman, Sam & Karen +	Vorys !
Kohrs, Brendon *	Merklin, Sharon ^	Price, Robert *	Simpson, Matthew *	Wagner, James +*
Kolmacic, Mark *	Miles, Sherman *	Proctor-Donald, Beverly P. *	Sisler McFawn Foundation -	Wagner, Michael ^
Koly & Company, Inc. +	Minns, Michael *	Przybysz, Christine +	Sisters of Charity Foundation -	Waits, Kathleen +
Kottha, Arun *	Mirkin, Kari +	Ragan, Dan +^`	Slater, James +	Waldron, Suzanne M. *+*
Kozlowski, Timothy ^`	Mirkin, Kenneth +^`	Ramage, Ryan *	Slocum, Eva Bertsch &	Walker, Keith *
Kren, Brian C. *	Miyashita, Monica +!~*	Ravis, Mary Anne *	Richard +	Wallace, Stanley D. +
Krieder Wright, Elizabeth *	Molla, Kelley +^	Rawlings, Thomas +	Smith, Brian *	Warren, Elizabeth *+*
Krugliak, Wilkins, Griffiths &	Montalto, Gayle *+*	Ray Fogg `	Smith, Julie ^	Watkins, Mark +
Dougherty Co., LPA !	Moore, Laureen +^`	Raynor, David +	Solomon, John +~`	Watson, Michael #
Kuhn, Richard R. +~	Moore, Marie *	Reale-Gottfried, Elsa ^	Spencer, Erin ^	Weber, Richard *
Kurtzman, John +	Moran, Michael J. *	Rebraca, Jason *	Spriggs, Dawn +^`	Weitendorf, Kurt +
Lamson-Buschco, Jamielle #	Morello, Herbert J. *	Reed, Nikki L. *	Sremack, Rebecca *	Weitzenhof, Sharon +
Landau, Jill +	Morgan Stanley !	Rhodes, Shirley ~+`	Stark Community Foundation -	Western Reserve Health
Lane Rowan, Jessica +	Morgan, J. P. *	Ridzon, Shelly ^`	State & Federal	Foundation -
Langford, Ereka ^	Morris, Mialon ^	Robbins, Jennifer R. *	Communications, Inc. !	Whalen, John +
Laziza Mediterranean	Morris, Robert J. *	Roberts, Jodi ^`	Steel, Michael +s	White, P. Cooper +
Restaurant `	Morrison Jr., Jack *	Roberts, William *	Steele, Cheryl ^	Whitney, Richard ^
LeBoeuf, Bradley S. *	Muller, Cassandra #	Robertson, Alex +	Stevens, Robert +	Wilkins, Kathy ~
Legow, Christine ^	Mustard Seed Market `	Robinson, Janice *	Stone, D. Stephen *	Williamson, Alicia +^
Legow, Elliot P. *	Myers, John *	Rocci, Melissa *	Stone, M. Blake +	Willis, Todd L. +
Leslie, Mary Ellen *	Nader, Rachel ^	Roetzel Address !	Stott, Taylor #	Wilson, Charles *
Letson, Daniel +	Nervous Dog Coffee `	Rogachefsky, Barbara *	Strattan, Sara *^+`	Wilson, Thomas J. +
Lilly, Jeff ^	Newman, Dianne +	Rohr, Nicole *	Summit Metro Parks `	Winking Lizard Tavern `
Lindsey, Takenya ^	Nicodemo, John L. *	Roman, Brooke #	Summit Racing Equipment`	Woodrum, Amanda ^
L'Italien, Shawna *	Nicodemo, Richard A. *	Rosdeitcher, Emily +	Tate, Jackie +^	Wright, JoAnne ~
Lloyd, Angela +	Noble, Mike +	Rossi, Michael *	Teodosio, Christopher ~	Wrona Fox, Michelle ^
Logan, DDS, Jeffrey C. +	O'Brien, Ann Marie +	Rubin, Rosemary Gross *	The Kent Stage `	Yakubek, Nancy *
Lombardi, Richard C. *	Ohio Legal Assistance	Rudzik, Katherine E. *	The Yunker Group, Inc. !	Yocum, Kathryn ^`
Luigi's Italian Restaurant `	Foundation !	Sahl, Joann *	Thomas II, Robert S. *	The Youngstown Foundation -
Machan, Mitchell A. *	Oldham, Joseph K. *	Sain, Greg +^`	Thomas, Timothy R. *	Zavarello, A. William *
Maguire, Robert D. *	O'Leary, Anthony +	Sanchez, Barbara ~`	Thompson, Jon *	Zhu, Shan #
Maier, Erich J. *	O'Neill, John +	Sarna, Wayne ^	Thyme 2 Restaurant `	Zimmerman, Terry +*
Manning, Elizabeth Bateman +	Paar, Amanda +	Schandel, Phillip *	Timmons, Robert +	Zita M. & Joseph DiYouri
Marsh, Jr., Victor R. *	Palombaro, Albert *	Schroeter, Richard *	Tinl, Robert T. *	Foundation -
Marullo, Joey *	Patterson, Barbara +	Schwartz, Richard Newman *	Tipton, Scott & Dana +	Zuzolo, Phillip *
Masi, James *	Pecchio, Robert A. +	Selby, Joan P. *	Toot, Douglas M. +	
Maszczak, Kayla #	Perantinides & Nolan !	Semple & Eicher !	Totally Cooked, Inc. `	KEY:
Mathern, Teresa ^	Perantinides, Paul +	Semple, Thomas +	Trapp, Mary Jane !	- grant giving organizations
Maxwell, Ryan +^`	Petit, John ^`	Sermersheim, Michael &	Trumbull Memorial Health	+ individual donors
May, Fred & Erika +	Petrush, Maggie *	Marty +*	Foundation -	+s sustaining donors
McCarty, Robert +	Piciacchio, Joel `	Sharp, John M. *	Tsarnas, Peter *	* pro bono volunteers
McClain, A. Bradley *	Piciacchio, Lisa +	Shaughnessy, Matthew *	Turos, Amy *	! event sponsors
McGarrity, Steven & Vivian +!^`	Piciacchio, Sue +s	Shea-Stonum, Marilyn +	Underwood, Terri ^	!! signature sponsors
McIntosh, Kashawna ^	Platt, Marvin +	Sherrin, Michele *	van Dulmen, Jennifer ^`	~ board members
McKay Bricker `	PNC Financial Services !	Shields, Jim Allen +	Van Gaasbeek, David A. *	^ staff members
McKeen, Harry *	Poh, Jaime Lyn ^	Shipp, Bradley *	Venable, Kate *	# summer associates
McNair, Vera ^	Powell, Zoemann +^	Sickman, Nathan +	Vogel, Susan *	` in-kind donors

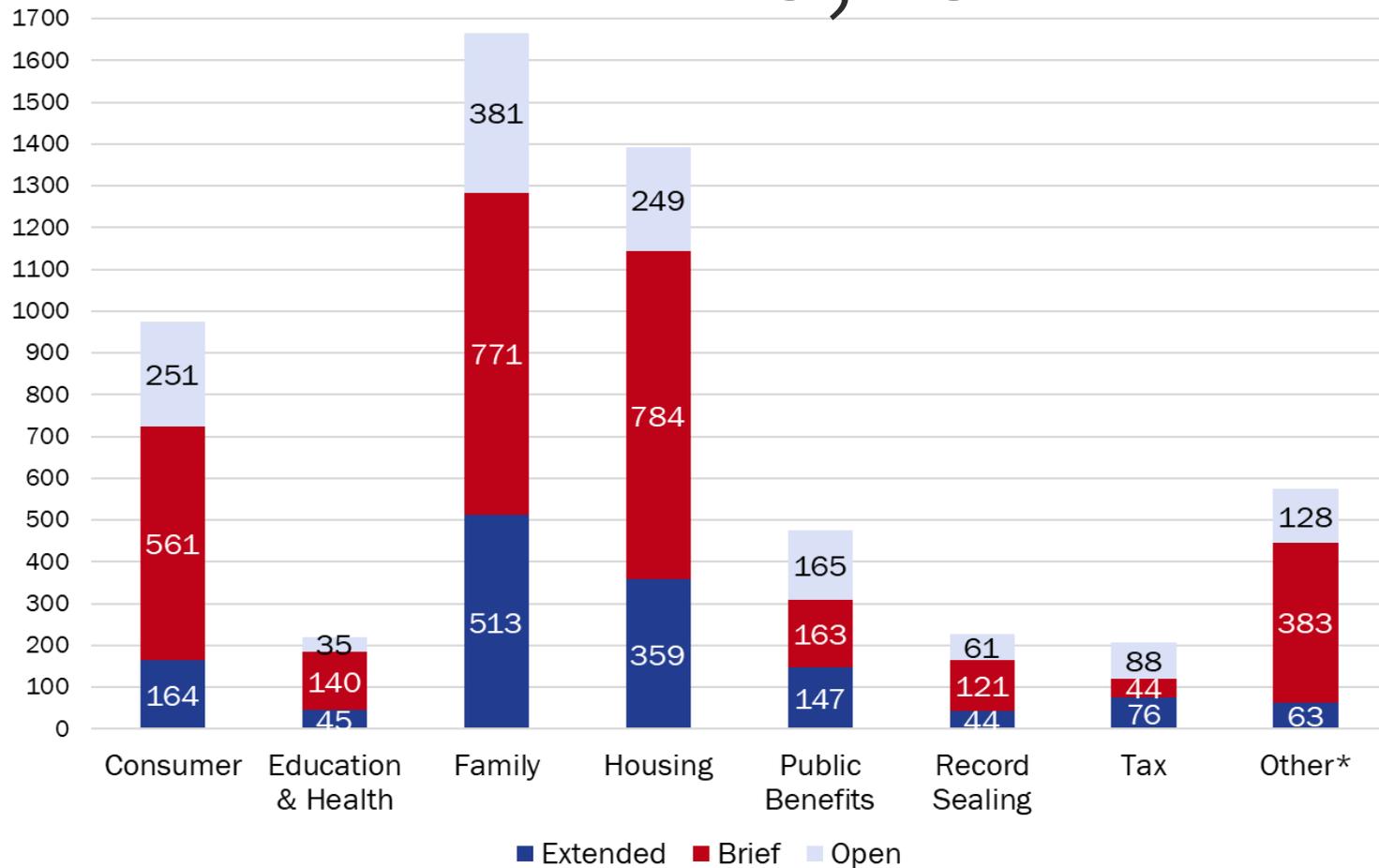
# 9,913 TOTAL PEOPLE HELPED



In an average year, Legal Aid sees **15,100+ requests** for assistance. Due to limited resources, **we are only able to take on one-third** as cases. Of those, we provide a variety of support, including counsel and advice, or brief assistance. Due to the nature of this work, it's difficult to track outcomes from clients we speak to only once or twice. In other cases, we provide extended representation in court/legal proceedings or negotiations outside the courtroom.

EXTENDED REPRESENTATION CASES RESULTING IN POSITIVE OUTCOMES  
**80%**

## ADVOCATES WORKED ON 5,734 TOTAL CASES



\*Other refers to cases from probate, drivers license, immigration, and other case categories

# 184

PRO BONO VOLUNTEERS  
worked on cases totaling

# 268

to help a total of

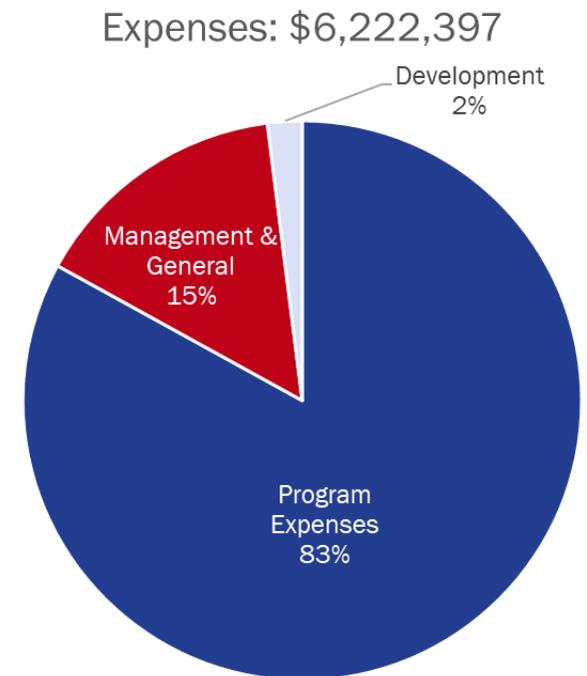
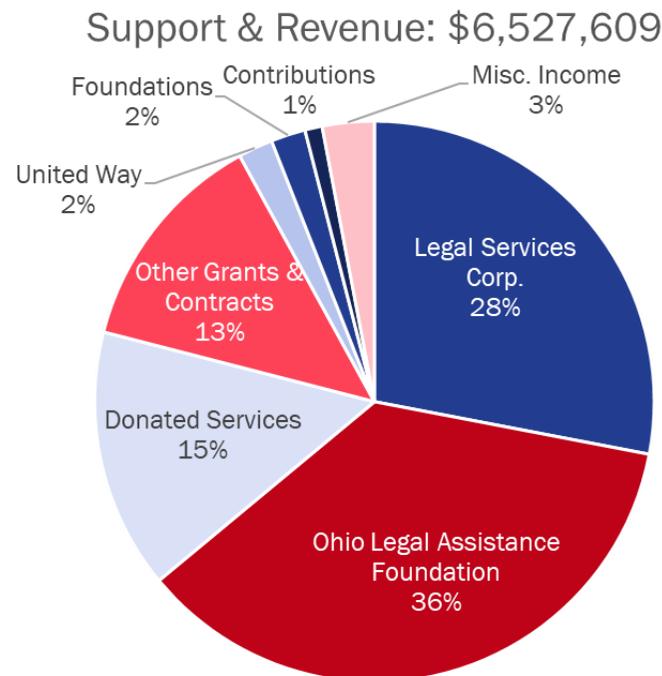
# 634

people who couldn't afford legal  
assistance get help and  
**TRANSFORM THEIR LIVES**

# LEGAL AID ADVOCATES SAVED OR OBTAINED JUST OVER \$14.9 MILLION



in economic benefit for  
our clients last year



# BECOME AN ADVOCATE TODAY

Join the conversation @CommLegalAid  
Learn more at [www.communitylegalaid.org](http://www.communitylegalaid.org)